

Meeting of the

LICENSING SUB COMMITTEE

Thursday, 11 March 2010 at 6.30 p.m.

SUPPLEMENTAL AGENDA

	PAGE NUMBER	WARD(S) AFFECTED
5 .1 Application for Full Licence Review (Under Section 53A of the Licensing Act 2003) for Mr Pickwicks, 70 Leman Street, London E1 8EH	1 - 36	Whitechapel

Additional information submitted on behalf of Metropolitan Police and the Premises License Holder.

If you require any further information relating to this meeting, would like to request a large print, Braille or audio version of this document, or would like to discuss access arrangements or any other special requirements, please contact:

Simmi Yesmin, Democratic Services

Tel: 020 7364 4120, E-mail: simmi.yesmin@towerhamlets.gov.uk

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ADDITIONAL INFORMATION

**SUBMITTED ON BEHALF OF
METROPOLITAN POLICE**

WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3)(a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

Statement of **Alan Cruickshank PC 189HT** URN:

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Age if under 18 **Over 18** (if over 18 insert 'over 18') Occupation: **Police Constable**

This statement (consisting of: **2**..... pages each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it which I know to be false, or do not believe to be true.

Signature: Date:

Further to my statement on the 30th September 2008, I wish to add this further statement in relation to Mr Pickwicks, 70 Leman St, E1 8EU .

I continue to be a police licensing officer for Tower Hamlets. BOCU and it is in this capacity that I have met Ms Simone Pizzie the current Premises Licence Holder (PLH)

On the 1st October 2008 I applied for an expedited review, in relation to a homophobic assault that took place in the pub on Saturday 27th September at about 3am. This took precedence over the initial Premises Review which I submitted on the 22nd of September 2008

As a result, a licensing sub committee was held on the 2nd of October at 3.30pm . The Metropolitan Police’s legal counsel, Mr Baumber, asked the committee to consider a suspension of the licence until a full review could be heard . The PLH and the DPS , Mr Mark Fraher , had been convicted of supplying Class A drugs and that Ms Pizzie had been convicted of permitting the use of her premises for the supply of cocaine.

Also , there was no DPS for the pub.

The decision of the committee was not to revoke the licence but to add a number of conditions to the licence. Mr Fraher , the DPS to be removed with immediate effect. Mr Fraher at that time was serving a prison sentence for the drug offences. All licensable activities to be **end at 1am** , Wednesday to Saturday, with the exception of live music. SIA door supervisors to be on duty from 2100 , Wednesday to Saturday. No windows to be open except for access/egress.

On the 29th October 2008 , the licensing committee met to discuss the full review of Mr Pickwicks. On this occasion the committee decided to revoke the licence. The pub has remained open until the appeal at Thames Magistrates Court.

On the 10th April 2009 at about 0459 (CAD 1900/10 refers) a man telephones the police to say he had been assaulted in the pub by the landlord or his staff and was knocked to the floor. The victim was disabled and had a walking stick. On speaking to a police officer, he did not wish to make any allegations but would contact the brewery to make a complaint.

On the 1st of May at about 0414 (CAD 1097/01 refers) , a fight occurred inside the bar. On police arrival , there was a dispute over a mobile telephone found by a drunk female. No one wished to make any allegations and the phone was returned to its owner.

I later asked Ms Pizzie why there were people in her pub at such late hours. She replied that they weren’t drinking but she often found it hard to get people to leave the bar.

On Friday 21st August 2009 , some time between 10.30pm and 2am , a victim had their I phone stolen whilst they were in

Signature: Signature witnessed by:

Continuation of Statement of **Alan Cruickshank PC 189HT**

the pub. The victim states they were at a “regular karaoke function that goes on through to the early hours of the following day” CRIS 4216337/09 refers.

On the 2nd of September 2009 at about 11am I attended Mr Pickwicks with Mr Ian Wareing of LBTH Noise Team, who was investigating a noise nuisance the previous weekend. Whilst there I asked Ms Pizzie if I could conduct a drug testing procedure in her toilets, for which she agreed. I used a cocaine swab made by Crackdown Drug Testing Ltd. This swab is not evidential but will highlight the fact that cocaine is being used on the premise and for the pub owners to introduce any measures to combat the use of drugs. Removing the swap from its pouch , swipe over a surface and if cocaine is traced, the swab will immediately turn blue. I entered the male toilets with Ms Pizzie. I wiped the round metal toilet holder in the male cubicle. It immediately turned blue indicating cocaine. Ms Pizzie was shocked and said she did everything possible to stop drugs in her pub. There was no trace in the female toilet.

On the 19th September at about 2240 I again attended the pub. I again tested the toilet holder in the presence of Ms Pizzie and found a small trace of cocaine. The toilet holder has since been removed.

On the 5th of November 2009 at about 2130 I once again attended the pub and tested the male toilets. In the presence of an employee Mr Spencer Goodman, I tested the male cubicle. This time a small trace of cocaine was found on the back of the toilet seat.

In relation to the DPS , Mr Robert Madigan, I have never met him at the pub and the only contact I have had with him was when he attended Bethnal Green Police Station with Ms Pizzie to state he was going to be the new DPS.

In conclusion I believe that the revocation was the correct decision and the pub needs to be under new management with stronger enforcement of the licensing objectives.

Signature: Signature witnessed by:

Witness contact details

Home address: **HT Police Stn**

Postcode:

Home telephone number Work telephone number **0208 218 6699**

Mobile/pager number Email address: **Alan.Cruickshank@met.police.uk**

Preferred means of contact:

Male / Female-(delete as applicable) Date and place of birth: **16/03/1963 Aberdeen**

Former name: Ethnicity Code (16+1): **W9** Religion/belief:

Dates of witness non-availability

Witness care

- a) Is the witness willing and likely to attend court? **Yes**. If 'No', include reason(s) on **MG6**.
- b) What can be done to ensure attendance?
- c) Does the witness require a Special Measures Assessment as a vulnerable or intimidated witness?
No. If 'Yes' submit **MG2** with file.
- d) Does the witness have any specific care needs? **No**. If 'Yes' what are they? (Disability, healthcare, childcare, transport, , language difficulties, visually impaired, restricted mobility or other concerns?)

Witness Consent (for witness completion)

- a) The criminal justice process and Victim Personal Statement scheme (victims only) has been explained to me Yes No
- b) I have been given the Victim Personal Statement leaflet Yes No
- c) I have been given the leaflet 'Giving a witness statement to police — what happens next?' Yes No
- d) I consent to police having access to my medical record(s) in relation to this matter: (obtained in accordance with local practice) Yes No N/A
- e) I consent to my medical record in relation to this matter being disclosed to the defence: Yes No N/A
- f) I consent to the statement being disclosed for the purposes of civil proceedings e.g. child care proceedings, CICA Yes No
- g) The information recorded above will be disclosed to the Witness Service so they can offer help and support, unless you ask them not to. Tick this box to decline their services:

Signature of witness: Print name:

Signature of parent/guardian/appropriate adult: Print name:

Address and telephone number if different from above:

Statement taken by (print name): **PC 189HT p185533 Alan Cruickshank** Station: **Bethnal Green**

Time and place statement taken:

ADDITIONAL INFORMATION

**SUBMITTED ON BEHALF OF
THE PREMISES LICENSE
HOLDER**

STATEMENT OF

Simmons Pizzie

I am Simmons Pizzie and I am the Premises Licence holder in respect of Mr Pickwicks, Leman Street, London, E1. I have been at the premises since May 2006. The Tower Hamlets determined to revoke my Premises Licence at a Hearing on the 29th October 2008. I produce the relevant documents served upon me. I produce also my Proof of Evidence before the Licensing Sub-Committee. There were letters of support also before the Committee that I would wish Tower Hamlets to produce to the Court. I also say the following: -

1. I was sentenced by Southwark Crown Court on 13th October 2008 for being concerned as supplier of Cocaine and permitting the use for the supply of Cocaine at the premises. I received a suspended sentence and 240 hours community punishment for these offences. I have subsequently carried out the community punishment and completed my sentence in that regard. I am still subject to the suspended sentence in respect of the conviction.
2. When the hearing was before the Licensing Committee, Superintendent Bending of the Police told the Committee that he feared that more incidents would occur at the Public House and that therefore there should be an immediate revocation of the premises licence. The Committee did not uphold this appeal by Police and in fact as at the date of the hearing, namely 15th December 2009, we have proved that Superintendent Bending's fears were totally misplaced.

I have tried my hardest to keep the premises run on a proper basis. I know the pub has a bad reputation but I am turning this pub around and making it a respectable establishment.

3. I can say there have been no incidents that would require the Police to criticize me for the way I have run the premises since the last hearing before the Committee in October 2008. I report any adverse occurrence to Police.

4. ~~Were I to lose my licence I would lose my livelihood and so would my employees.~~
There were a number of letters of support before the Committee and I wish the Court to take these into account also. I have complied with the conditions imposed at the original Summary Review Hearing in that windows and doors are closed at midnight to reduce noise level; I have SIA registered door staff to work the premises from 21:00 hours until close to prevent Crime and Disorder and I have fully complied with all the objectives of the Licensing Act in respect of all matters. There is CCTV on the Premises that I have always kept in case it is required by Police.
5. Since the Hearing before the Licensing Committee at Tower Hamlets I have had no trouble that has caused the Police or the Local Authority to take action against me. I urge the Court to have regard to this when deciding on my appeal.
6. My previous manager, John Tolan, brought some persons to the pub that were a problem. I barred them. This upset John and his attitude towards me changed. John Tolan left on 14th August 2009. He had been violent towards me and smashed the CCTV. I reported this to P.C Nolan the officer who originally arrested me. He advised me that he would place this report on file in case there were further issues arising. I have a statement in support written by John Tolan which he would have given in evidence before the Court had the first Hearing have taken place. He now refuses to give evidence.
7. On 15th August 2009 I opened on a Saturday. Tower Hamlets visited through the Environmental Health Officer So far as the EHO are concerned, I allowed them to look around the premises and they wanted me to get an Acoustics report. I did arrange for an acoustics test to be carried out. I have obtained the report and given a copy to Tower Hamlets.
6. On Wednesday 19th August 2009, Tower Hamlets Officers again came down and inspected the Premises. No adverse matters were brought to my attention.

7. On 25th August 2009 Mr Waring from the Local Authority came down and visited the Premises along with PC Cruickshank. There were no untoward matters to report upon. PC Cruickshank told me that my licence was to be revoked.
8. In September P.C Cruickshank arrived, he mentioned Noise. He gave advice and I dealt with it. I have never been served with a Noise Abatement Notice from the Local Authority. PC Cruickshank also mentioned security on Monday to Friday. I have a SIA Doorman on Mondays and Tuesday as these are the less busier days and others on Wednesday to Friday. My Head doorman is Gary and he will give evidence to the Court about his observations of the premises. He has been at the Premises for 8 months.
9. P.C. Cruickshank came on 12th September 2009 at around 09:30 am and spoke to my new manager Spencer Goodman. He said to him whilst I was upstairs "is she drunk?" Mr Goodman said no. P.C. Cruickshank had with him Jane Burke, also police. They found a minute substance in the Male toilets which may have been drugs. The Female toilets were clear. We carry our regular inspections. Police asked me to remove toilet roll holders. I did this. The Police accepted that this was a minute amount. No action was taken in respect of this and it was accepted that this may have been left by someone visiting the toilets who was a customer.
10. Various visits were made by the EHO and the Police and on 12th September 2009 Tower Hamlets Officers arrived regarding a noise. Advice was given I am still dealing with the acoustics; I have a report that costs £1200.00 . My income from the premises is limited.
11. On 03rd November 2009, a strange person was in the pub. We looked out for him; he asked for the loo, we wrote this in the incident book because we found it odd. He was dressed very smartly. I suspect that this may have been an attempt to cause problems for me at the premises. I can produce the incident book.
10. On 05th November 2009, I went out. Ricardo an employee sent a text and said he called police because some guys were causing problems and had threatened Ricardo regarding the Karaoke. Police were present when I arrived. I knew these guys and if

I had been there it would have been sorted out. No action was taken against me or these people.

11. Also in November 2009, P.C Cruickshank and Jane Burke arrived. I believe Jane Burke is a Police Officer. Jane Burke commented that I was trying to deal with the problems and not ignoring it.
12. At all times I have tried vigorously to ensure that the premises are run properly and I believe that I have achieved this. I have worked hard to achieve the Licensing objectives under the Act.
13. I believe I have established over the past twelve months plus that I can run the Premises without any problems and I have proved to the Police and the Local Authority that I can behave responsibly and run the Premises within the Licensing Act.
14. I would strongly urge the Court to allow my appeal and to allow me to continue trading.
15. As at 17.00 Hours today, 14th December, I was told by my solicitor that the Respondent Local Authority had faxed to them an unsigned statement from PC Cruickshank. I would wish time to consider the contents of this statement and respond.

Signed

S Pizzie

Dated.....December 2009.

BDP Acoustics

Acoustic design & consultancy

to Simone Tizzie Pickwicks
70 Leman Street
LONDON
E1 8EU

16 Brewhouse Yard, Clerkenwell
London EC1V4LJ
Tel +44 (0)20 7812 8000
Fax +44 (0)20 7812 8399
www.bdpacoustics.com

copy

from Paul Driscoll

date 13 October 2009

ref NSA03409/aa01.doc

pages 2

Pickwicks

Acoustic Report – Scope of work and fee proposal

Simone

Further to our recent discussions we are pleased to provide you with a fee proposal for an acoustic report in support of the recent investigation undertaken by Tower Hamlets Council into noise emission from the Pickwicks premises.

Scope of work

We propose the following scope of works.

- We will measure the noise emissions to the surrounding area as a result of typical operation of Pickwicks; this will involve a noise survey just prior to closing time when a typical music event is in operation. Manual noise measurements will be taken at street level close to the nearest residential property.
- We will then repeat these measurements just after closing time when the premises has ceased operation. Once again, manual noise measurements will be taken at street level close to the nearest residential property.
- Assessment will be made of the relevant noise emissions at the nearest noise sensitive property with comparison made to the local authority's recommendations.
- Where appropriate, we will propose outline mitigation methods required to meet the local authority's recommendations; these may include changes to building fabric, ventilation systems and management strategies. Please note that this will be limited to only cursory advice and will not contain construction detail.
- We will forward a technical letter of our findings and recommendations to you upon completion.

Fee

Our total fee for these works inclusive of equipment and travel expenses would be £685 + VAT.

This fee is valid for 30 days from the date of this letter.

Please note that any work outside of the described scope, including abortive work, would be subject to additional fee. This would be charged for on a time and expenses basis at our currently average hourly rate of £80. In the event of extra work we will try to inform you of this prior to commencement of such work.

Abortive work is charged at £100 per hour.

Terms of appointment

BDP Acoustics undertakes design and consultancy work on a time basis in accordance with the Association of Consulting Engineers (ACE) Short Form Agreement 2002 (revised 2004).

Liability is limited to an amount equal to the fee unless by special arrangement.

This fee is valid for 30 days from the date of this letter.

Please note that any work outside of the described scope would be subject to additional fee. This includes change to the design made by others. This would be charged for on a time and expenses basis at our standard hourly rate of £80. In the event of extra work we will try to inform you of this prior to commencement of such work.

The fee proposal assumes that all information pertaining to the successful completion of the project is available on request from you.

Unfortunately abortive work through no fault of our own will be charged at £100 per hour due to additional time lost.

Work required to be done outside normal office hours is subject to a surcharge.

VAT will be added in accordance with VAT legislation.

If the terms are acceptable please sign and return a copy of this fee proposal and return a cheque for the fee amount (£787.75) made payable to BDP Ltd.

I trust the above is satisfactory, and very much look forward to hearing from you.

Regards



Please return a signed copy of this letter if you wish to proceed

I appoint BDP Acoustics to act as consultants in accordance with the above terms and conditions.

Name/company:

Address:

Name: Signature

Project: Date



Unit 4, Marshgate Drive, Hertford, Hertfordshire SG13 7JY Tel: 0845 430 1010 - Fax: 0845 430 2020
Website: www.rvtv.co.uk

Agreement to extend Debt Payment

This is an agreement to Extend Debt Payment; the agreement is made and effective on 19th January 2009.

Between: RVTV Security Ltd ("the creditor")
Unit 4 Marshgate Drive
Hertford
Hertfordshire
SG13 7JY

And: Mr Pickwicks ("the debtor")
70 Leman Street
London
E1 8EU

For the value received, the undersigned, Creditor and Debtor hereby acknowledge and agree that:

1. Mr Pickwicks (the debtor) presently owes the Creditor the sum of £1627.38
2. In further consideration of the creditors forbearance, the debtor agrees to pay said debt on extended terms in the manner following:

- 1st Payment Due by 23rd January 2009 £200.00
- 2nd Payment Due by 28th January 2009- £200.00
- 3rd Payment Due by 28th February 2009- £400.00
- 4th Payment Due by 28th March 2009- £400.00
- 5th Payment Due by 28th April 2009- £427.38

3. In the event the Debtor fails to make any payment s punctually on the agreed extended terms, the Creditor shall have the full right to proceed for the collection of the entire balance and then remaining.

Creditor (RVTV Security Ltd)

Debtor (Mr Pickwicks)

Authorised Signature:

Authorised Signature:

Print Name: A. HUSON

Print Name: X.S.M. Pizzie

Date: 20/1/09

Date: X 22/01/09

Robert Maudlan
104 Windermere Ave
Hullbridge
Essex
SS5 6JT.

Dear SCS/Madam,

I am DPS for Pickwicks on Lemon St Aldport.
I will not be attending the Committee Meeting due to
other commitments.

Since 2008 I have been DPS, and within
that time few problems have occurred.

Pickwicks is run successfully and within the
law. I would not put my licence up if it
wasnt.

I am confident all licensing acts are adhere
to, and fully documented log books are inspected
by myself daily.

Yours


R MAUDLAN AMBII

SPENCER GOODMAN
FLAT 3 QUAY VIEW
ARDEA CRESCENT
ISLE OF DOGS
E14 9WA

TO WHOM IT MAY CONCERN

UNFORTUNATELY I AM UNABLE TO ATTEND
THE HEARING DUE TO MY WORK COMMITMENTS
AT MR PICKWICKS. I SPENCER GOODMAN
HAVE BEEN WORKING AT MR PICKWICKS
OF TO LEMAN STREET FROM 21ST AUGUST 2008
IN MY TIME AS GENERAL MANAGER I
HAVE NOT ENCOUNTERED ANY MAJOR
INCIDENTS INVOLVING THE POLICE IN
REGARD TO CRIME AND DISORDER
I HAVE MET P.C. CRUCKSHANK ON
TWO OCCASIONS THE DETAILS OF THESE
MEETINGS CAN BE FOUND IN THE
INCIDENT LOG BOOK OF MR PICKWICKS.
HAVING WORKED FOR MISS SIMONE
PIZZIE, AWARE OF WHAT ALLEGATIONS
HAD BEEN MADE AGAINST HER, I HAVE
FOUND HER TO BE VERY PROFESSIONAL
AND HARD WORKING AT ALL TIMES.
THE CLIENTELE THAT I HAVE MET
DURING MY TIME HERE ARE OF
A VERY PROFESSIONAL NATURE AND HAVE
BECOME REGULARS DUE TO THE SAFE
HONEST AND RESPONSIBLE MANAGEMENT
OF MR PICKWICKS.

WE ENDEAVOUR TO CONTINUE TO
OPERATE IN THIS MATTER AND WILL
DO MY UTMOST TO CO-OPERATE
WITH THE POLICE AT ALL TIMES.

YOURS SINCERELY
SPENCER GOODMAN

S. A. GOODMAN

Certificate

This is to certify that

MARTIN GOLDSWORTHY

has been awarded

EDI Level 2 National Certificate for Personal Licence Holders

(Accreditation No. 100/4865/0)

Licensing law and other legal and social
responsibilities of the Personal Licence Holder

Pass

having satisfied the requirements of EDI



Nigel Snook
Chief Executive

EDI

HWRL17A30/10671338

Issued Date 11 Feb 2009

Serial No. 10926018

Ofqual
Qualifications and
Examinations
Regulator



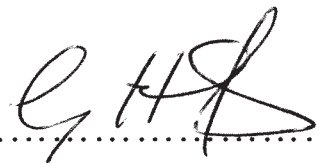
DRUG/WEAPON INCIDENT LOG

Date: 21/9/09

Time:

Description:

During a toilet check found a piece of
cling film at side of toilet only 1
person been in since last check explained
wrap was found at side of toilet asked if
he had been using - had white powder round
nose - escorted off premises.
Cling film put in drug box.

Signed.......... Date ²¹~~9~~/09/09.....
Badge no 0130 0121 4157 3576

DRUG/WEAPON INCIDENT LOG

Date: 17/9/09

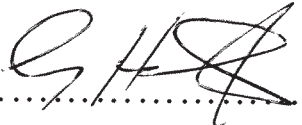
Time:

Description:

Whilst doing a toilet check a wrap with a white substance was found.

After speaking to last ~~people~~ person to go in asked if he would have a random search.

Admitted to using cocaine on premises said it was last he had and was escorted out.

Signed.......... Date.....17/9/09.....

DRUG/WEAPON INCIDENT LOG

Date: 14th May 2009 .

Time: 1.30 - 1.45

Description: (Manages Bundy)

John Nolan Bundy Joint

Picnics Party of 3 years

John Nolan was very violent towards me. He had invited

Guests that I had barred from

the Pub. I made him aware that I did not want these people and asked him to say have have got

to leave. he refused. he was very aggressive towards me and started to throw bottles at me; this I made it

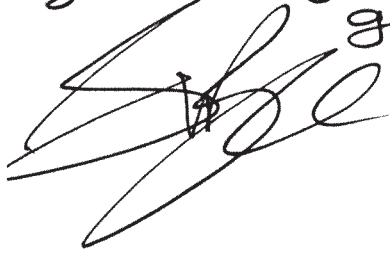
upon my say to call the police a reporter this I did not alter the appointment

at Bernal green Police Station but did go to PC Nolan & informed him

Signed.....~~.....~~..... Date.....

of what had happened. this was done. & I informed him of the outcome.

John Molen was unaware of this but
I felt it upon my say to carry out
this action. I felt I was being threatened
I then I looked over the events previously
& what happened.

A handwritten signature in black ink, appearing to be 'J. Molen', written in a cursive style.

INCIDENT LOG

Date: 10th April 2009

Time: 1.30

Description:

Genkmeri was asked to leave.
As he fell asleep at the Bar
he accused us of taking his
drink - Person Mr John McLen
escorted him out of the premises
he would not leave and started
to bang the front door with his
shock this person was disabled
we locked the premises - As the
door was closed witnesses present -
Mr McLen gadworny.

Signed.....

Date.....

10/04/09

INCIDENT LOG

Date: 12 May 2009 .

Time: 1.00.00

Description:

Clare Bonnard Ark For a lady to leave due to her suspicion of taking drugs on the table, she made me Simmo Pyre aware. or we both advised her to leave. John Mden (Manager) closed the pub at 2.00. When we came out the clearing up. Around 3.30 she arrived to say that her phone was lost. We didn't search the pub. her friends was present. and we was all looking for her phone. Next minute a fight happened & the police was called. I was present & informed them of what had happened and asked them to check the CCTV. for evidence of how the event happened. they just took a statement & left -

Signed  Date.....

INCIDENT LOG


Date: 21/9/09

Time: 10.30pm

Description:

Black Range Rover drove past twice
back number plate concealed by an item
hanging over it. Drove past twice made
gun suggestion with hand at 10.30pm.

Then at 1.10am same Range Rover
drove past slowing down looking at
Premises - 2 white males in it.

Signed.......... Date 21-9-09.....

Badge 0130 0121 4157 3576

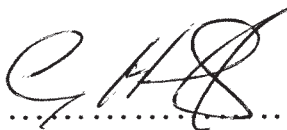
INCIDENT LOG

Date: 17/9/09

Time: 22:45

Description:

Black Range Rover - Reg BOSS OWN.
drove slowly nearly coming to a stop
outside. Two white males in it when
approached by doorman Speed off

Signed.......... Date.....17/9/09.....

INCIDENT LOG

Date: 21/11/07

Time: 6.30

Description:

Spencer Goodman (New Manager) was suspicious when a Asian Man asked to use the toilet. We said it was ok - After the toilet was used he checked the toilet & found traces of cocaine.

Guy described slick Black Hair 30 plus Sailed. Drove A BMW.

Signed S. J. Goodman Date 21/11/2007

INCIDENT LOG

Date: 5th November

Time: 7.45

Description: -

I went out of the Pub to have

● Something to eat. With the Manager.
Pecardio. One Member of staff had only
Been working for me for 5 weeks. All
other Member of staff had gone. I Made
him aware that if Any trouble should arise
to inform the police. This happened when
S Meri called asking for Koroke.

● Immediately arrived on the scene where
police was present - The situation was diffused
and no further action was taken.

Mr Cruckshank attended after which Jiffis
Bunkie samples was taken - From toilet Mr
Goodman Delet with this.

Signed.....  Date..... 5/11/2009


INCIDENT LOG

Date: 26th Feb 2010

Time: 12 o'clock

Description: - Routine check by police

- To ~~pot~~ police officers attended the premises to carry out a routine check. Requested how many Doorman Sponsors - and check SIA Badges that spoke to Spencer Gooden (Manager) & myself - I asked them if they wanted to check the toilets which they replied no. This is a routine check, asked if I had been drinking which I replied no. They left the premises on that basis.

Signed 

Date: 27/02/10

Ms Kelly Davis
51 Cecil Crescent
Hatfield
Hertfordshire
AL10 0HG

8th October 2008

To Whom It May Concern.

I am writing this letter as a character reference for Ms Simone Pizzie. I have known Simone Pizzie in a number of capacities for approximately two years. Simone is the landlady of Mr Pickwick's public house, which is where I initially met her. More latterly she has organised and hosted corporate events for the organisation that I am employed with and a number of personal events for myself and my colleagues.

In November 2006 myself and a number of colleagues and friends were seeking a local public house (to my place of work), to celebrate my birthday. I searched through the internet for a number of public houses that fitted the criteria for the evening, which included location, entertainment facilities, and access to public transport and found Mr Pickwick's, which seemed to provide all that we were looking for the evening.

In addition, the feedback on the web site from members of the public was excellent, stating that the public house was friendly and welcoming and recommending it very highly.

A group of approximately 35 of my colleagues and friends visited Mr Pickwick's for the first time mid November 2006. My first impression of the public house was that it was welcoming and friendly. Simone came and introduced herself and asked if there was anything that she could do to make our evening enjoyable, she stored our briefcases and bags behind the bar, explained how Mr Pickwick's and the entertainment works (karaoke). She was helpful and polite throughout the entire evening, and made not just me, but the entire group welcome. At the end of the evening she assisted with organising taxis and generally helping everyone that she could. I immediately liked Simone, and felt that she possessed all of the attributes that a professional landlady needs to run a successful public house.

As a direct result of the experience, me and the group that was with me that evening decided that this would be a venue that we would continue to use on a regular basis. Over the following year myself and my colleagues and friends have attended Mr Pickwick's on a number of occasions. I also took new contacts and business associates there for evenings. Without exception the feedback has been positive, and everyone who has attended with me has been back again, and further recommended the venue directly as a result of how Simone has run the establishment and her as an individual.

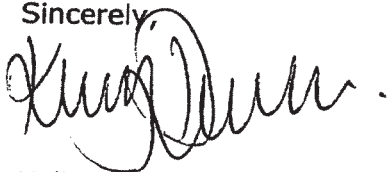
I am a Business Development Director for a global organisation headquartered in the City of London, and my personal and professional reputation depends on hosting evenings with partners', customers and colleagues. Therefore recommending Mr Pickwick's and Simone would have a detrimental effect on me if the experience was poor.

Due to the service and the environment I went further and in November 2007 I asked Simone if I could have my 40th Birthday Party at Mr Pickwick's. Simone not only agreed, but went over and above what I would expect in organising the event and providing me with the venue. She communicated all aspects, provided a buffet, met with me to discuss the evening and ensure that it was personal and a special evening. As a direct result of this evening, which was also attended by my General Manager, our organisation decided to hold its Christmas Party at Mr Pickwick's. Simone personally took ownership of the event and the organisation. She arranged a buffet and entertainment. She was personally available to meet everyone who attended approximately 40 staff, and had arranged for her staff to make the evening a real success. I would have no hesitation in running 'Corporate Events' at Mr Pickwick's again.

During all my visits to Mr Pickwick's I have never experienced or witnessed anything that would make me feel that it is not an environment that would be unsuitable. I have witnessed that on two occasions Simone asking members of the public to leave due to the fact that they had had too much to drink. This was dealt with in a quick and professional manner, and Simone took it upon herself to apologise to me and everyone with me on both occasions. I have always felt that Simone has taken a pride in her job, responsibilities and the reputation of Mr Pickwick's in general. I have found her to be professional, helpful, polite and trustworthy.

I am more than happy to confirm all of the above points and discuss both Simone and my experiences of visiting Mr Pickwick's in person. I have attached my business card with my full details should you require clarification or wish to discuss further.


Sincerely



Kelly Davis

Kelly Davis
*Business Development
Director*

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Learning Centre London
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207 Old Street
London
EC1V 9NR



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Fax 0207 684 2760
Mobile 07739 187 149
kelly.davis@newhorizons.com
www.newhorizonsgb.com

Dear Simone,

Looking forward to

Inlie, Sel, Peter

seeing you again (I
think Graham is planning
a visit soon!)

and I want to

Best Regards,

say a big thank you
for making our birthday
party such a great
night last Saturday
(16 May)

Thomas

Arthritis Support Network (NE London)

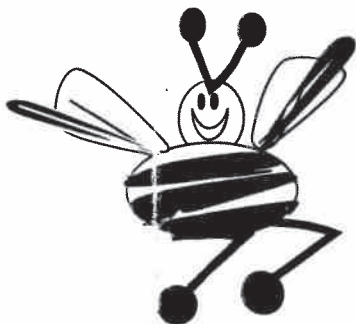
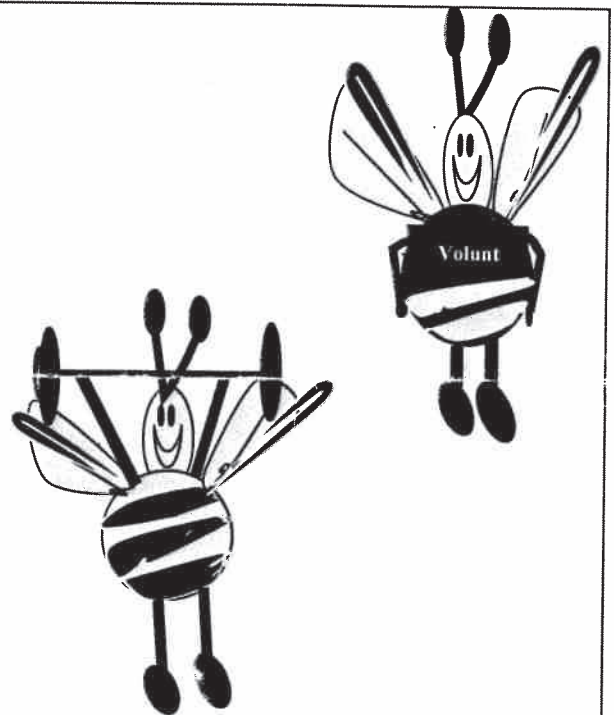


Approximately 15% of the UK population suffer with one or more of the 200 different forms of arthritis.

Could this be YOU ?

Or do you know someone with arthritis ?

Be Aware
Be Positive
Be Supported
Be Involved
Be Yourself
Be A Volunteer
Be At our meetings



Arthritis Support Network
Cardinal Heenan Centre
326 High Road
Ilford, IG1 1QP
Tel: 020-8252-4887
asnetlondon@googlemail.com

East London
Community Foundation

Sponsored Walk

27th September 2009

Sunday, from 10am

Melbourne Field

Valentines Park — Ilford

**Have fun and
help us raise
money**



All proceeds go to helping people with arthritis

**Arthritis Support Network
Contact for an information pack**

0208 252 4887

asnetlondon@googlemail.com

www.asnetworklondon.org

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